



**Casino Moose Jaw Floor Security  
2 Part-Time Permanent Positions**

**Compensation: \$17.95 (Probation) \$19.35 (Regular)**

**Job Role:**

Reporting to the Operational Shift Managers, Floor Security employees provide exceptional customer service. They monitor guest behaviours and react appropriately to maintain a safe and secure environment for guests and staff. Floor Security employees are responsible for monitoring, detecting, and observing suspicious, unlawful, and unsafe activities, by performing guard duties at the casino entrances or by patrols throughout the casino floor. As well, they will monitor and ensure casino operations are completed in accordance with SaskGaming's policies and procedures.

**Qualifications:**

Our ideal candidate will have a grade ten (10) and a minimum of one (1) year experience in providing customer service in the delivery of security services.

**Competencies:**

Using a variety of assessment tools such as in-person interviews, written examinations, role plays and reference checks, candidates will be assessed against the following competencies:

**RELATIONSHIPS:** Builds and maintains positive and trusting workplace relationships that are characterized by a high level of acceptance, collaboration, and mutual respect.

**CUSTOMER FOCUS:** Builds and maintains high levels of customer/guest satisfaction by providing timely, safe, and reliable, high-quality products and services to internal/external customers and/or casino guests.

**PROBLEM SOLVING:** Identifies, plans, and resolves complicated workplace problems and/or issues; and ensures that work decisions are made based on SaskGaming's policies, procedures, guidelines, operational and strategic direction.

**PERSONAL INTEGRITY:** Acts ethically and responsibly; and earns the trust and respect of others through consistent honesty and professionalism in all workplace interactions.

**DIVERSITY & INCLUSION:** Works to develop and support a workplace culture throughout the corporation that embraces diversity and inclusion.

**COMMUNICATE EFFECTIVELY:** Shares and receives information using clear verbal, written and interpersonal communication skills with other team members throughout the corporation and/or with external stakeholders of SaskGaming.

**ONE TEAM:** Promotes collaboration, cooperation, and commitment by working with other team members to assist in achieving SaskGaming's goals and objectives.

**Work Eligibility:**

You will be at least 19 years of age to apply. You will be required to obtain and maintain a Saskatchewan Liquor and Gaming Authority - Gaming Employee Certificate of Registration. You must be legally entitled to work in Canada. You will be required to work shifts including evenings, nights, and weekends. The Floor Security staff work a 24-hour shift rotation. You will also be required to successfully complete the Floor Security training program.





**Other Information:**

Preference will be given to qualified Indigenous candidates who self-identify and provide proof upon request. We thank all applicants however, only those short listed for interviews will be contacted. For more information regarding this competition, or if you need an accommodation or support, please contact Human Resources at (306) 787-1401. We are proud to be a diverse workforce!

**How to Apply:**

Qualified individuals must clearly state how they meet the screening criteria in their covering letter/application for employment, and resume. To finish your application, you **MUST** complete the "Eligibility Assessment" **AND** "Job Specific Questions" **AND** attach your most recent resume and appropriate cover letter through your candidate profile. Deadline for receipt of application is **Sunday, May 8, 2022**. Applications **MUST** be submitted online at [www.casinoregina.com](http://www.casinoregina.com) or [www.casinooosejaw.com](http://www.casinooosejaw.com) careers page. If you have any difficulties with the application process, please contact [sgcstaffing@saskgaming.com](mailto:sgcstaffing@saskgaming.com).

**Web Address:**

[www.casinooosejaw.com](http://www.casinooosejaw.com)



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