

Lifesize: Student Reference Guide



**FIRST NATIONS
UNIVERSITY
OF CANADA**



Lifesize: Student Reference Guide

This guide is designed to walk you through accessing a virtual classroom. You will receive the link to access your virtual classroom from your instructor via email, or it will be posted in your UR Courses course page.

*NOTE: Do **NOT** create a free account! Your experience will be much smoother if you sign in as a Guest.

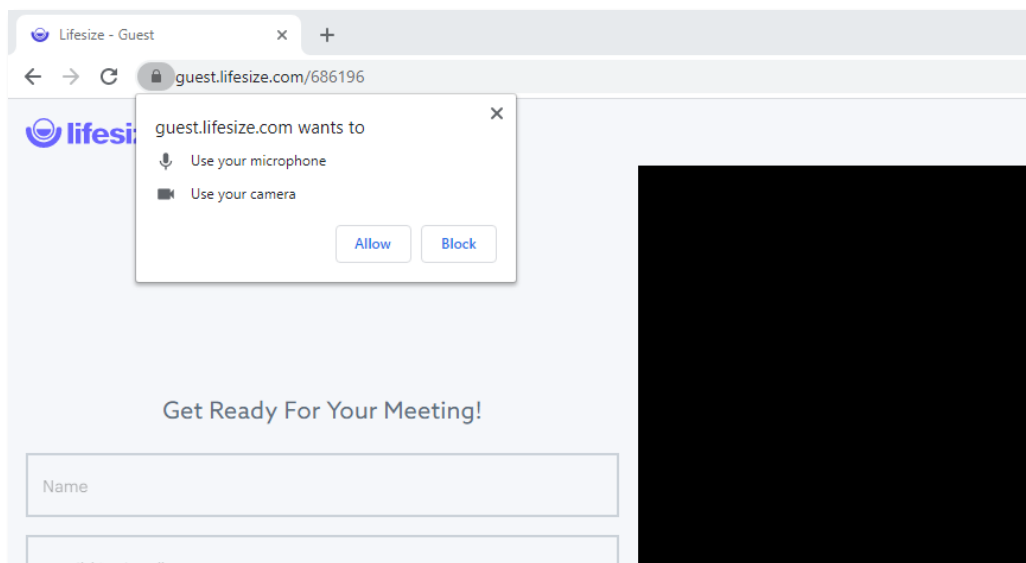
Join from Google Chrome:

1. Click the Lifesize meeting link that you received (by email or URCourses).

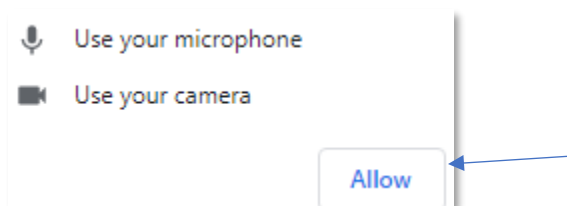
Join the meeting: <https://call.lifesizecloud.com/686196>

Click here

2. If you use Google Chrome, this will appear:



3. Choose "Allow"



4. Enter your name and check the "I have reviewed and agree to the Terms of Service" box.

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Get Ready For Your Meeting!

Justin

Email (Optional)

[Video & Audio Settings >](#)

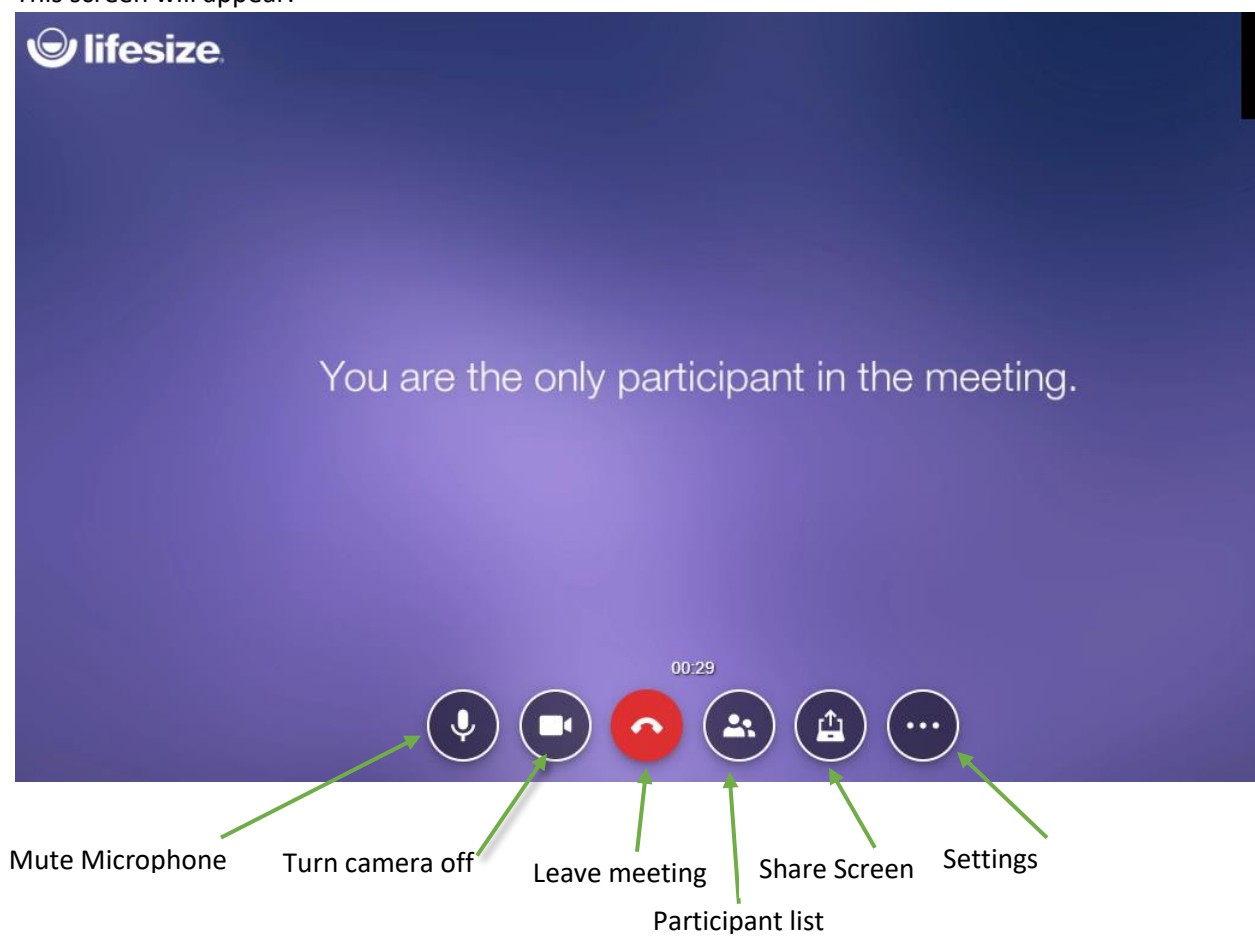
I have reviewed and agree to the [Terms of Service](#) and [Privacy Policy](#).

Join Meeting

Click here

5. Press "Join Meeting"

6. This screen will appear:



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Join from the Lifesize app:

1. Click the Lifesize meeting link that you received (by email or URCourses).

Join the meeting: <https://call.lifesizecloud.com/686196>

Click here

2. Download and install the Lifesize app when prompted:

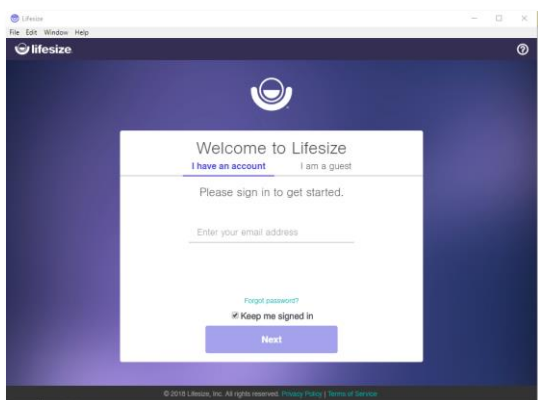
The screenshot shows the Lifesize app download page. The page features the Lifesize logo and the text: "Your call is just one click away!" Below this, it says: "lick the download icon to install the Lifesize app and join your meeting. If nothing happens automatically, click here to [download and run the Lifesize App](#)." Further down, it says: "You can also choose [other ways to call](#)." A dialog box titled "Opening Lifesize Setup 2.210.2578.exe" is open, showing the file name "Lifesize Setup 2.210.2578.exe" which is a Binary File (88.1 MB) from "https://download.lifesizecloud.com". The dialog asks "Would you like to save this file?" and has "Save File" and "Cancel" buttons. A blue arrow points from the "Save File" button to a text box that says "Click here to download the app". Another blue arrow points from the "Save File" button to a text box that says "Click to install and join with the Lifesize App."

3. Install the app:

The screenshot shows a browser download bar. The file "Lifesize Setup 2.210.2578.exe" is listed as an "Open File". A blue arrow points from the file name to a text box that says "Click here".

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4. You should see this:

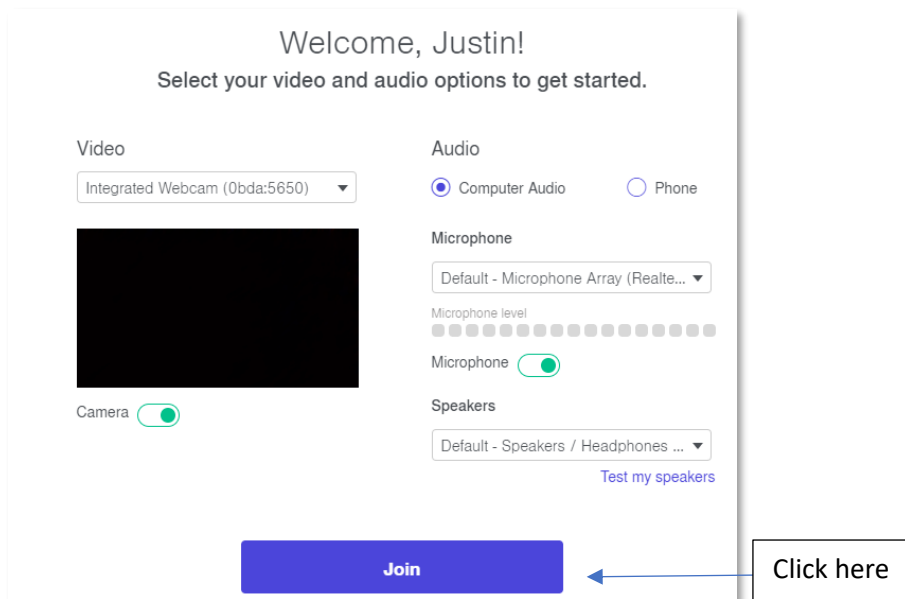


***Note: Do NOT create a free account.**

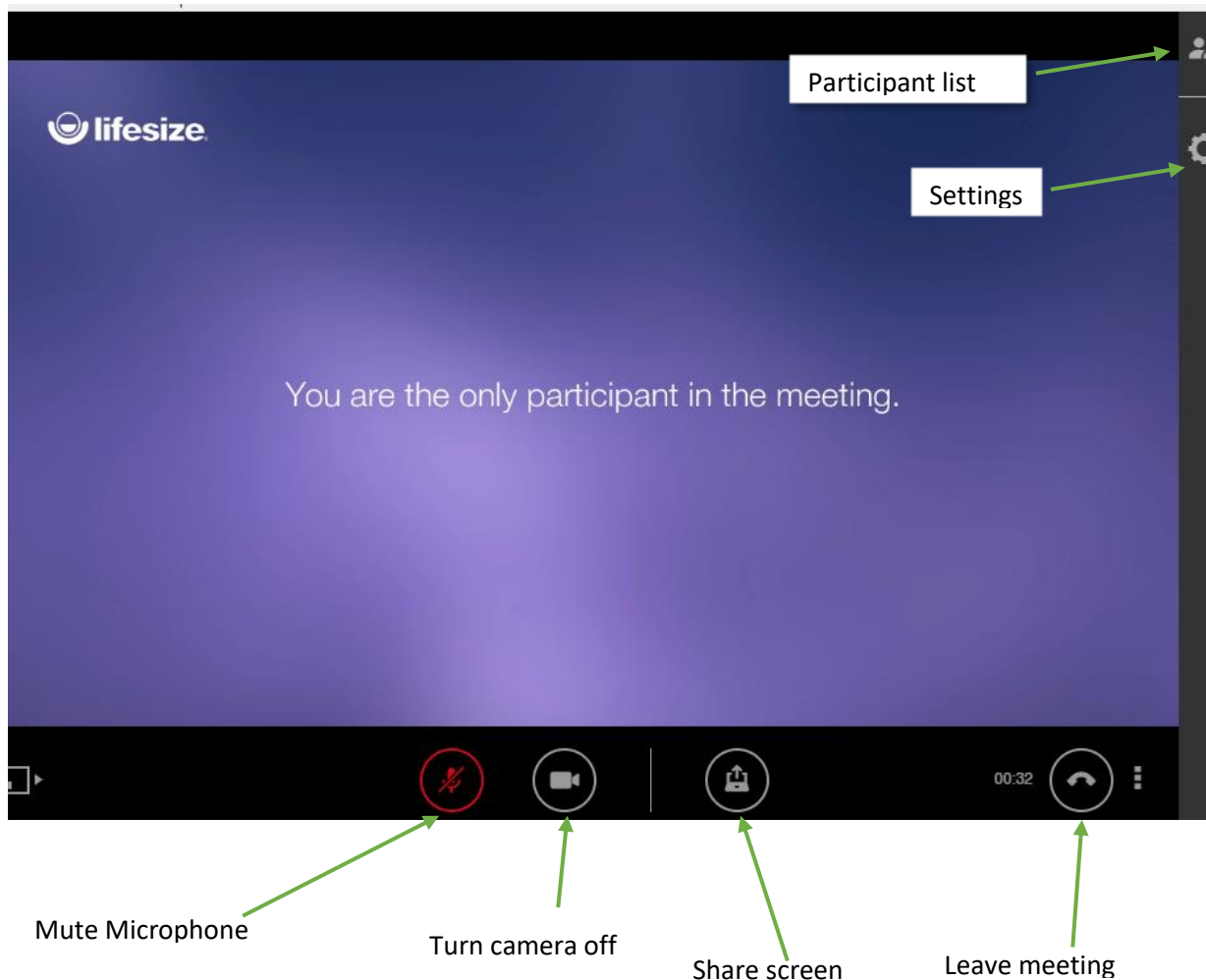
5. You may need to click the meeting link again or click “I am a guest”.
6. Enter your name and press “Next”:

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7. Check your audio and camera settings. The default options usually work. Click “Join”.



8. This screen will appear:



Mute Microphone

Turn camera off

Share screen

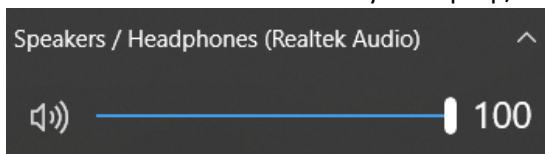
Leave meeting

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Common issues:

No Sound

- Make sure that the volume on your laptop/device is turned up



Microphone not working

- Many laptops have a "Mute Microphone" button on the keyboard, which may need to be pressed. The button is usually in the top row on the keyboard.

Cannot see the shared presentation (black screen)

- Most often, leaving the meeting, closing Lifesize completely, and then joining again will allow you to see the shared screen. A computer restart may be required.